



# NVQ II Local Environmental Services

Denise Ogden  
Assistant Director,  
Neighbourhood Services





# A bit of background....

- 2007 Skills Pledge
- Modernisation Programme
- “Skills for You” In-house project
- Partnership with Hartlepool College of FE
- Funded through ‘Train to Gain’
- NVQ 2 in Local Environmental Services



# Modernising Services

- Job Evaluation
- Skilled workforce
- Joined up working
- Effective & Efficient services

# NVQ II Certificate Local Environmental Services

- We were first
- First to....
  - Develop
  - Deliver
  - Achieve





# Tailored to our needs

- **Mandatory Units**
  - Health & Safety,
  - Customers Service
- **Optional Units**
- **Supported by in-house training programme**

# What staff said....

When I first looked at the information needed for Horticulture, I thought, I won't be able to do that! But once I got into it I really enjoyed it

"I am using what I have learned, putting it into practice by getting involved in the planting out and am enjoying it very much"

"I would recommend the NVQ to others, I'll tell them how much I enjoyed it"

"I've been a Street Cleaner for 12 years and have enjoyed trying some thing new, especially the horticulture side, and I enjoyed working through the file"

# Our Achievement





# Future Plans

- 2<sup>nd</sup> year programme in development
- Included in recruitment & selection
- future modules – playgrounds, highways & enforcement





Thanks for your time

Questions?